

Why we have your data

The Flowermonger holds information about you because you have either requested information about a flower order or you've purchased a flower order from us.

What data we keep

The information we keep is:

1. If you have ever emailed us for a flower quote. We will only hold: your name, telephone number (if you gave it) and email address, plus any details of the event.
2. If you have placed a flower order from us, we will hold the following: your name, delivery address for the order, email address and telephone number.

How we will use your data

All the above data is stored electronically and used to communicate with you by telephone and email only when you're placing an order. We may contact you for feedback on your purchase but you will never contact you for marketing purposes.

The legal basis for processing of your personal data, under the terms of the General Data Protection Regulation (GDPR), is that this processing is 'necessary for the purposes of the legitimate interests'.

We will never share your data with third parties.

Your rights

Your data will be stored for the purposes described above for a maximum of 3 years

You have the right to access the personal data we hold about you and to verify the lawfulness of its processing

You have the right to have any errors in the data we hold about you rectified

You have the right to have the data we hold about you erased.

Contact us

If you have any questions or requests with regard to the personal data we hold about you, please contact us.